

**INFORME GENERAL:  
SOLICITUDES DE INFORMACIÓN  
ENERO A DICIEMBRE DE 2021**

| MES                  | PBD- Petición particular 10 | PQRSF - Cuenta de cobro | PQRSF - Felicitación particular 1 | PQRSF - Petición particular 10 | PQRSF - Petición particular 15 | PQRSF - Petición particular 2 | PQRSF - Petición particular 20 | PQRSF - Petición particular 3 | PQRSF - Petición particular 30 | PQRSF - Petición particular 5 | PQRSF - Queja particular 15 | PQRSF - Queja particular 8 | PQRSF - Reclamo particular 15 | PQRSF - Reclamo particular 8 | PQRSF - Recurso de reposición particular 60 | PQRSF - Revocatoria Directa particular 30 | PQRSF - Sugerencia particular 8 |
|----------------------|-----------------------------|-------------------------|-----------------------------------|--------------------------------|--------------------------------|-------------------------------|--------------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|----------------------------|-------------------------------|------------------------------|---------------------------------------------|-------------------------------------------|---------------------------------|
| Enero                | 0                           | 0                       | 0                                 | 9                              | 13                             | 13                            | 1                              | 15                            | 1                              | 38                            | 0                           | 0                          | 2                             | 1                            | 0                                           | 0                                         | 0                               |
| Febrero              | 0                           | 0                       | 0                                 | 13                             | 20                             | 21                            | 0                              | 23                            | 1                              | 38                            | 1                           | 0                          | 2                             | 0                            | 1                                           | 0                                         | 0                               |
| Marzo                | 0                           | 0                       | 1                                 | 21                             | 25                             | 28                            | 1                              | 38                            | 1                              | 84                            | 0                           | 0                          | 0                             | 7                            | 0                                           | 0                                         | 0                               |
| Abril                | 0                           | 0                       | 0                                 | 24                             | 20                             | 6                             | 0                              | 16                            | 0                              | 42                            | 0                           | 2                          | 0                             | 3                            | 0                                           | 0                                         | 1                               |
| Mayo                 | 0                           | 10                      | 0                                 | 21                             | 7                              | 12                            | 1                              | 34                            | 0                              | 54                            | 0                           | 1                          | 0                             | 1                            | 1                                           | 0                                         | 1                               |
| Junio                | 0                           | 22                      | 0                                 | 29                             | 21                             | 18                            | 1                              | 15                            | 1                              | 31                            | 0                           | 0                          | 0                             | 5                            | 1                                           | 0                                         | 0                               |
| Julio                | 0                           | 18                      | 1                                 | 46                             | 12                             | 9                             | 1                              | 9                             | 0                              | 28                            | 0                           | 0                          | 1                             | 5                            | 0                                           | 0                                         | 0                               |
| Agosto               | 0                           | 20                      | 2                                 | 41                             | 5                              | 17                            | 0                              | 14                            | 0                              | 13                            | 0                           | 0                          | 1                             | 0                            | 0                                           | 0                                         | 0                               |
| Septiembre           | 1                           | 27                      | 4                                 | 25                             | 6                              | 25                            | 1                              | 9                             | 0                              | 28                            | 0                           | 0                          | 0                             | 1                            | 0                                           | 0                                         | 0                               |
| Octubre              | 0                           | 24                      | 0                                 | 32                             | 9                              | 8                             | 0                              | 11                            | 0                              | 18                            | 0                           | 1                          | 0                             | 0                            | 0                                           | 1                                         | 0                               |
| Noviembre            | 0                           | 12                      | 0                                 | 28                             | 9                              | 21                            | 0                              | 13                            | 0                              | 26                            | 0                           | 0                          | 0                             | 0                            | 0                                           | 0                                         | 1                               |
| Diciembre            | 0                           | 17                      | 0                                 | 29                             | 13                             | 8                             | 0                              | 13                            | 0                              | 20                            | 0                           | 1                          | 2                             | 0                            | 0                                           | 0                                         | 0                               |
| <b>Total general</b> | <b>1</b>                    | <b>150</b>              | <b>8</b>                          | <b>318</b>                     | <b>160</b>                     | <b>186</b>                    | <b>6</b>                       | <b>210</b>                    | <b>4</b>                       | <b>420</b>                    | <b>1</b>                    | <b>5</b>                   | <b>8</b>                      | <b>23</b>                    | <b>3</b>                                    | <b>1</b>                                  | <b>3</b>                        |
| <b>Porcentaje</b>    | <b>0,07%</b>                | <b>9,95%</b>            | <b>0,53%</b>                      | <b>21,10%</b>                  | <b>10,62%</b>                  | <b>12,34%</b>                 | <b>0,40%</b>                   | <b>13,93%</b>                 | <b>0,27%</b>                   | <b>27,87%</b>                 | <b>0,07%</b>                | <b>0,33%</b>               | <b>0,53%</b>                  | <b>1,53%</b>                 | <b>0,20%</b>                                | <b>0,07%</b>                              | <b>0,20%</b>                    |

